



## Frequently Asked Questions (FAQ):

### 1. How do I request a quote?

- Click to open [A+ Training Quote](#) and fill out the online form.

### 2. What if I only want to take the exam?

- Email [mandym@totalsem.com](mailto:mandym@totalsem.com) to request quote for exam vouchers. Remember, there are two exams for A+, Core 1 and Core 2, so you will need two vouchers.

### 3. How will I receive my quote?

- Via email within two business days of the request.

### 4. How will I access my course?

- After your course is approved, you will receive an email from Total Seminars with access instructions.
- The course is accessed through the Total Seminars Training Hub, <https://hub.totalsem.com>.

### 5. What is the structure of the training program?

- This is a self-paced online training program covering the 220-1101 & 220-1102.

### 6. What does my course include?

- Physical copy of *CompTIA A+ Certification All-in-One Exam Guide*.
- Online access to *CompTIA A+ Certification All-in-One Exam Guide* E-book
- 24+ hours of video training
- 1100+ practice questions.
- 200+ simulations
- A voucher that offers a free chance at the exam.

### 7. How do I pass the course?

- Complete the learning elements comprised of each chapter of the e-book along with the accompanying videos and simulations.
- Pass two of the A+ TotalTester for in exam mode with an 80% or better. Two 1101 quizzes and two 1102 quizzes.
- Your course cost can be recouped from your paycheck if you do not complete the training by the course end date.

### 8. What do I need to access the course?

- Have access to a computer with a reliable Internet connection.