

# Frequently Asked Questions (FAQ):

## 1. How do I request a quote?

• Click CySA+ Training Quote and fill out the online form.

## 2. What if I only want to take the exam?

• Email <u>mandym@totalsem.com</u> to request quote for exam vouchers.

## 3. How will I receive my quote?

• Via email within two business days of the request.

#### 4. How will I access my course?

- After your course is approved, you will receive an email from Total Seminars with access instructions.
- The course is accessed through the Total Seminars Training Hub, <u>https://hub.totalsem.com</u>.

# 5. What is the structure of the training program?

• This is a self-paced online training program covering the CS0-003.

# 6. What does my course include?

- Online access to CompTIA CySA+ Cybersecurity Analyst Certification All-in-One Exam Guide, Third Edition (Exam CS0-003) E-book
- Physical copy of CompTIA CySA+ Cybersecurity Analyst Certification All-in-One Exam Guide, Third Edition (Exam CS0-003)
- 10 hours of video training
- 200+ practice questions
- One free chance at the exam.

# 7. How do I pass the course?

- Complete the learning elements comprised of each chapter of the e-book along with the accompanying videos.
- Pass two of the CySA+ (CS0-C03) TotalTester practice tests in exam mode with an 80% or better.
- Your course cost can be recouped from your paycheck if you do not complete the training by the course end date.

# 8. What do I need to access the course?

• Have access to a computer with a reliable Internet connection.