



## Frequently Asked Questions (FAQ):

### 1. How do I request a quote?

- Click [Tech+ FAQ](#) and fill out the online form.

### 2. What if I only want to take the exam?

- Email [mandym@totalsem.com](mailto:mandym@totalsem.com) to request quote for exam vouchers.

### 3. How will I receive my quote?

- Via email within two business days of the request.

### 4. How will I access my course?

- After your course is approved, you will receive an email from Total Seminars with access instructions.
- The course is accessed through the Total Seminars Training Hub, <https://hub.totalsem.com>.

### 5. What is the structure of the training program?

- This is a self-paced online training program covering the FC0-U71.

### 6. What does my course include?

- Online access to *CompTIA Tech+ Certification All-in-One Exam Guide* E-book
- Physical copy of *CompTIA Tech+ Certification All-in-One Exam Guide*
- 5 hours of video training
- 150+ practice questions.
- A voucher that offers a free chance at the exam.

### 7. How do I pass the course?

- Complete the learning elements comprised of each chapter of the e-book along with the accompanying videos.
- Pass two of the Tech+ TotalTester for in exam mode with an 80% or better.
- Your course cost can be recouped from your paycheck if you do not complete the training by the course end date.

### 8. What do I need to access the course?

- Have access to a computer with a reliable Internet connection.