

# Frequently Asked Questions (FAQ):

### 1. How do I request a quote?

Click to open <u>Network+ Training Quote</u> and fill out the online form.

### 2. What if I only want to take the exam?

Email <u>mandym@totalsem.com</u> to request quote for exam vouchers.

### 3. How will I receive my quote?

Via email within two business days of the request.

#### 4. How will I access my course?

- After your course is approved, you will receive an email from Total Seminars with access instructions.
- The course is accessed through the Total Seminars Training Hub, https://hub.totalsem.com.

### 5. What is the structure of the training program?

This is a self-paced online training program covering the N10-008.

## 6. What does my course include?

- Physical copy of CompTIA Network+ Certification All-in-One Exam Guide.
- Online access to CompTIA Network+ Certification All-in-One Exam Guide E-book
- 20+ hours of video training
- 900+ practice questions.
- 100+ simulations
- · A voucher that offers a free chance at the exam.

# 7. How do I pass the course?

- Complete the learning elements comprised of each chapter of the e-book along with the accompanying videos and simulations.
- Pass two of the Network+ TotalTester for in exam mode with an 80% or better.
- Your course cost can be recouped from your paycheck if you do not complete the training by the course end date.

# 8. What do I need to access the course?

Have access to a computer with a reliable Internet connection.